

I wish to complain against the following companies (ILT, Voice Link,) I was billed 24 cents a minute although the advertised long distance rate was 6 cents a minute. The company was supposed to credit my telephone account (573-659-6687) this past December, 2002 Which never occurred. Consequently, this continuous dispute has resulted in the disconnection of my telephone service. Both Sprint and the IDT reps spoke together while I listened on the phone as they discussed the \$500 balance.